

Activities Report of Bhubaneswar CHILDLINE in 2009-10

Call received by CHILDLINE BHUBANESWAR

Call Statistics for the period April 2000 - March 2010

TYPE OF CALL	2000-2001	2001-2002	2002-2003	2003-2004	2004-2005	2005-2006	2006-2007	2007-2008	2008-2009	2009-2010	Total	%
Intervention	199	368	728	725	855	650	982	929	970	681	7087	8.98%
												42.46%
Medical	81	186	530	527	474	256	372	263	234	86	3009	18.08%
Shelter	36	50	47	38	147	130	139	209	277	208	1281	11.03%
Repatriation	16	20	47	63	52	75	120	146	108	135	782	
Rescue/Abuse	17	17	19	11	19	34	97	117	95	22	448	6.32%
Emotional Support & Guidance	23	49	27	38	94	85	161	84	205	142	908	12.81%
Sponsorship	23	29	24	9	22	9	15	33	4	40	208	2.93%
Missing	3	17	33	37	36	50	68	58	34	29	365	5.15%
Refer by Another CHILDLINE	00	00	00	00	07	11	06	16	09	18	67	0.95%

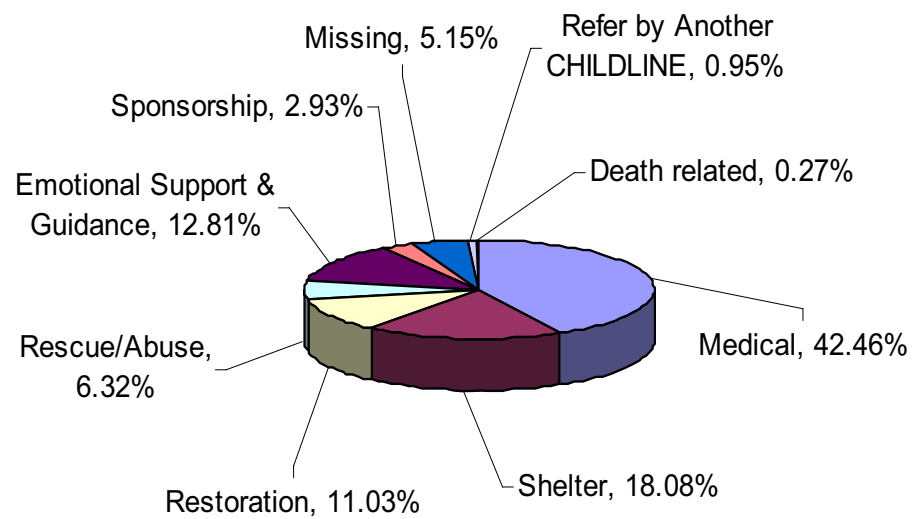
Death related	0	0	1	2	4	0	4	3	4	01	19	0.27%
Total Intervention	199	368	728	725	855	650	982	929	970	681	7087	8.98%
Non Intervention calls	5257	6877	6977	7498	6518	5533	4876	5885	6681	7173	63275	80.21%
Follow up calls	0	78	339	314	1173	1147	1413	1440	1445	1173	8522	10.80%
Total Calls	5456	7323	8044	8537	8546	7330	7271	8254	9096	9027	78884	

CHILDLINE GROWTH



Intervention Calls

- Medical
- Shelter
- Repatriation
- Rescue/Abuse
- Emotional Support & Guidance
- Sponsorship
- Missing
- Refer by Another CHILDLINE
- Death related



Call Statistics for the period April 2009 - March 2010

City:- *Bhubhaneswar*

Categories	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	TOTAL
I. Intervention													
Medical Help	10	05	02	07	05	00	08	11	04	17	08	10	87
Shelter	15	25	16	23	54	29	09	06	10	09	03	09	208
Restoration	08	14	14	07	06	08	07	06	18	19	13	11	131
Rescue	01	00	04	03	01	04	03	01	01	02	00	02	22
Death Related	0	0	00	00	00	00	00	01	00	00	00	00	01
Sponsorship	1	3	00	00	01	00	00	00	00	00	00	35	40
Refer by another Childline	01	01	00	03	03	00	00	03	02	00	04	0	17
II. Missing Children													
Child Lost	0	0	00	00	00	00	00	00	00	01	00	00	01
Parents ask Help	02	02	07	05	01	03	02	03	00	03	00	03	31
III. Emotional Support Guidance													
	07	06	09	05	05	07	06	11	18	19	36	14	143
Total intervention	45	56	52	53	76	51	35	42	53	70	63	83	681
IV. Information													
Inf & Ref. Service	227	196	131	233	243	230	272	199	185	251	223	248	2173

	Inf. Abt CL & Vol.	62	48	54	25	16	26	28	18	13	11	26	18	345
V. Others Calls														
	Silent	70	80	30	81	90	119	113	123	81	74	74	93	1028
	Blank	90	70	72	144	115	176	141	134	109	142	111	169	1473
	Wrong	46	37	46	39	36	61	54	63	49	77	70	76	654
	Follow-up calls	135	112	106	126	77	143	78	79	104	58	76	79	1173
	Crank/Fun/Abusive	79	29	34	28	26	19	27	41	30	42	21	26	402
	Chat	10	08	11	07	2	03	35	30	11	22	05	08	152
	Phone Testing	54	38	18	67	50	16	20	33	51	32	56	28	463
	Did not Find (DNF)	0	00	00	00	00	00	00	00	00	00	00	00	00
	Administrative	34	34	27	20	18	36	23	31	24	39	52	50	388
	Personal	03	7	07	16	13	08	13	06	08	01	00	01	83
	Others	00	0	00	00	00	02	01	00	06	03	00	00	12
	Unclassified	00	0	00	00	00	00	00	00	00	00	00	00	00
Total		855	769	591	839	749	890	840	791	724	832	769	918	9027

Over view of the CHILDLINE Bhubaneswar Activities.

Bhubaneswar Childline is situated in the center of the state so we receive numbers of calls from railway stations, hospital, Bus stands, police, C.W.C, state government and from other states also for providing care and protection to the children in need of help.. We receive more than 60 calls per day from different locations of the city. CHILDLINE provides services like medical, shelter, restoration, rescue, emotional support and guidance, sponsorship and referral are ready for 24 hour in an emergency to the needy children.

Children are the most vulnerable group of the society who are very often subjected to torture, harassment, abuse or neglected by the society as they are

too young to fight for their rights. In many cases we find that children are not getting their rights from their own families due to disorganised family System. Many times they do not disclose the name of their parents, the place of their residence etc. However a number of them are deserted and/or do survive on the streets without any family care. Many children are the unfortunate victims of family abuse and wilful violence committed by society. The instances of children used for prostitution, drugs and alcohol peddling, begging are present in large numbers. Those unfortunate children may be considered as “Children in crisis”, whose need is addressed by Childline.

1. The Weekly Meetings:-

Bhubaneswar Childline meets once every week and 40 staff meetings were organized during April-09-March-10.

Member present & Designation:-

1. Mrs. Inderjit Khurana-Director
2. Mr.R.P Dwivedy -Program Manager
3. Bimal Kumar Samantaray-Co coordinator
4. Jayanti Mishra-Para Professional
5. Pranati Rout- Team Member
6. Pratima Satpathy- Team Member
7. Trupti rani Mohapatra- Team Member
8. Chittaranjan Bhoi- Team Member
9. Ghanashyama Bhoi- Team Member
10. A. Sawan Kumar- Team Member
11. Prasant Kumar Sahoo- Team Member
12. Amrita rani Biswal -Volunteer
13. Bijaya Kumar Mallia -Volunteer

Major issues discussed:

- The Team Member wants a class on counseling and information about CWC functioning. The Coordinator will take all these classes.
- Outreach is the important part of Childline, for which it was informed to the team members that the phone testing is compulsory in outreach.
- Every week the team member will submit the intervention report to the Coordinator.
- Mr. Abesh Banerjee will write a concept note on workshop of functioning of district CWC for care and protection in collaboration with UNICEF.
- The Coordinator will take a class on capacity building of Childline team members.
- It was decided that the Coordinator and the Director will meet with the secretary of W & CD deptt. regarding the shelter facility for mentally-ill children in the district and issue of Childline identity cards.
- The Coordinator will write a letter to the manager of Bhubaneswar Reliance Fresh branch for the advertisement of 1098 on their bill.
- A plantation programme will be conducted very soon at B.M High School.
- A NICP meeting will be organized with RPF, GRPF for sensitization on JJ Act. And Child rights Act.
- Team members will take action on formation of Children Club in Schools.
- New puppet will be prepared by team members for Childline awareness Programmes.
- Coordinator will make a new resource directory for Childline with the help of team members. Every staff will carry the Identity cards signed by Secretary of W & CD. Govt.of Orissa.
- Any case intervene by Childline will not be published in the media.

2. Some Awareness programmes of Childline Bhubaneswar



Baragada Police aware about Childline NCC Student aware about Childline Temple priest is was also aware

- ❖ On 02.11.2009 Childline Bhubaneswar organized an awareness programme on the occasion of Kartika Purnima, an odia festival. We set up the Childline stall near the Bindusagar Lake where the people were made aware about Childline services and activities. Team members distributed leaflets to the public. More than 500 people were made aware about Childline services.

- ❖ Team members of Childline Bhubaneswar conducted a Mass Awareness programme at Mausima temple on 25.12.09. Childline leaflets were distributed among the shop owners and, the staff shared their experiences during interventions.

- ❖ 'Raksha Bandhan' suggests 'a bond of protection. On auspicious day, Childline team members made a promise to the railway children to protect them from harms and troubles. So on 5.8.09 Childline celebrated Raksha Bandhan at Bhubaneswar railway with the street children. In this programme the girl students of Ruchika platform school and Childline members tied the silk thread called Rakhi on their



this
all
station
team
wrists.

- ❖ On 20.02.10 Bhubaneswar Childline set up the Childline stall at the Little Science Exhibition conducted Ruchika Social Service Organisation. This was the time in Orissa where all the slum children of Bhubaneswar participated and presented their Science models. These children belonging to diverse backgrounds rag pickers, ground nut sellers at railway stations, cobblers, newspaper hawkers, beggars and time vendors etc. We distributed Childline leaflets the children and discussed about Childline services. team members brought some child volunteers who Childline to enjoy this exhibition. More than four to five hundred children were made aware about Childline.



by
first
small
among
Our
helped



- ❖ On 23.03.10 Childline set up a stall near Lingaraj station on the occasion of "Ashokastami" in Old town, Bhubaneswar. The IIC Lingaraj requested to our member to put a Childline stall for helping the missing children. Two of our team members set up stall with the help of some police staff. Many police were already aware about the Childline services.



police
team
the
station



Fortunately we did not receive any missing case. Team members distributed leaflets to public and police staff. Three volunteers from Biju Pattnaik College of Social Work also helped us in the distribution of leaflets and in pasting stickers. The stall was open from 9.00A.M to 5.00P.M.

3. NICP – The report has been submitted to CIF.

Sr .n o	Date	Main Category	Conduc ted	Level of functionarie s	Resource Persons	No. of Parti cipa nts	Duration of workshop	Funded by
01	15.12.09	Doctors and nurse	Childline Bhubaneswar	Doctors	Mahendra Parida	50	10A.M to 3P.M	NIPCID
02	18.01.10	Teacher	Unit-1 Girls High school.	Teacher	1. Chittaranjan Bairisal, Advocate Bhubaneswar bar Association. 2. Madhumita Mohanty joint Secretary OLS, Bhubaneswar.	40	5 Hours	NIPCCD
03	20.03.10	GRP & RPF Staff of Bhubaneswar railway Station	Childline Bhubaneswar	Central and State Govt.railway police staff	Mr. Benudhar Senapati, Programme Manage, RSSO, Bhubaneswar	50	10.00A.M to 3.30P.M	NIPCCD

NICP Programme:



4. Attending meetings and trainings:

- Meeting with Coordinators' and Directors' of CHILDLINE Cuttack, Berhampur, Bhubaneswar and Puri and representatives of CLAP, Cuttack regarding implementation of legal intervention programme in Orissa.
- On 12.06.09 Coordinator and Para-professional had gone to attend the meeting on "Observation of World Day against Child labour Felicitation of Defenders of Child Dignity" at CYSD Center, BBSR; organized by Liberated Childhood Movt, CLAP, Cuttack.
- On 29.08.09 CCWD organized a Workshop on Social Exclusion and Childline Coordinator attended the meeting.
- Coordinator attended the meeting on legal intervention on Childline Case at Basundhara, Cuttack, on 04.11.09 organised by CIF.
- Coordinator attended the workshop on State Consultation on Role of Police/ Special Juvenile Police Unit (SJPU) under Juvenile Justice System on 06.11.09 organized by W & CD Deptt., Govt. of Odisha and Supported by CRY & Basundhara.
- Team Member Truptirani Mahapatara attended the Easton zone team member meet at Kolkata on 15.12.09 to 16.12.09.
- Coordinator and Team members attended the 1st NICP meeting with Municipality Doctors of Old Town Bhubaneswar on 15.12.09.
- Center Coordinator attended the Easton zone coordinator meet at Kolkata on 17.12.09 to 19.12.09
- On 30.01.10, Team Member Pratima Satpathy had attended a consultation meeting of Orissa state Task Force on Alternative Child Care, organized by Youth Council for Development Alternatives (YCSA) at CYSD.
- On 18.01.10 Childline Bhubaneswar conducted its second NICP meeting with the teachers of Unit-1 Girls High school, Bhubaneswar.
- From 10th to 12th March 2010 the Coordinator attended a state level sensitization programme on Juvenile Justice (Care and Protection of Children) Act, 2000 including its Amendment Act, 2006 held at Biju Pattnaik State Police Academy, Orissa, Bhubaneswar.
- On 20.03.10 Childline Bhubaneswar conducted its last NICP meeting with GRP & RPF Staff of Bhubaneswar railway Station.

5. Directors and Coordinator Meeting:

Date: 06.05.09

Venue: RSSO

Meeting with Coordinators' and Directors' of CHILDLINE Cuttack, Berhampur, Bhubaneswar and Puri and representatives of CLAP, Cuttack regarding implementation of legal intervention programme in Orissa

Resolution of the meeting:

- At least five legal intervention cases from four districts (Khurda, Puri, Cuttack, Ganjam) will be sent to clap for judgment.
- Priority should be given to three cases like; child Trafficking, Child labor and child abuse
- CLAP will consult to lawyer in district of respective Childline.
- The consultant lawyer will take Rs.2000/- per month for S Cases.
- The CLAP will decide which type of case they will take –up
- Additional documents as well as the witnessed should be proper
- Childline should conduct regular interaction with the consultant
- There should be orientation classes for Childline staff regarding collection of evidences
- CLAP should conduct training programmes on legal intervention with team members and the coordinator of every Childline.

5. a) Grass roots level outreach with children and concerned adults :

Sr. No.	Date	Areas Conducted	Target Group	Methods Used for Awareness	Highlights/ Remarks	No of phone calls after outreach	No. of cases referred from the area after outreach
1	01.04.09 to 31.03.10	Bhubaneswar City	PCO owners (250 no. of PCOs were covered)	Personal meeting and discussion, Individual interaction and group meetings. Distribution of Childline leaflets and pasting stickers.	After discussion with them regarding Childline activities they were happy to help those children who need care and protection.	104 phone calls received after outreach	20 intervention calls received after outreach

2	01.04.09 to 31.03.10	Bhubaneswar City	Shop owners (244no. s of shops were covere d)	Personal discussion, Individual interaction and group meetings. Distribution of leaflets and pasting stickers.	Awareness Programme was Successful. Shop owners agreed to inform CHILDLINE if they found any child in difficult situation	50phone calls received after outreach	21 interventi on call received after outreach
---	----------------------------	---------------------	---	--	---	---	--

3	01.04.09 to 31.03.10	1. Laxmi Sagar P.S 2.Capital P.S 3.Chandrase kharpur P.S 4.Khandagiri P.S 5.Kharvel Nagar P.S 6. Airfield P.S 7.Lingaraj P.S 8.Saheed Nagar P.S 9. Nayapalli P.S 10. Mancheswar P.S 11. Mahila P.S 12. Infosis P.S 13. Badagada PS	Police Staff	Personal discussion, Individual interaction and some time group meetings was organized by team member to aware about CWC functioning for providing care and protection to a children in need. Distribution of leaflets and pasting stickers.	Every police station has known about Childline functioning and activities. There for they have a good relationship with Childline. Most of the cases we received when they refer at any time of 24 hours. Police plays a very important role in CHILDLINE; we make them understand about child rights, NICP and their role in creating child friendly atmosphere.	180 Call received from Different Police Station after outreach.	Childline received 160 interventi on calls from Police stations of BBSR
4	01.04.09 to 31.03.10	Different Slums of BBSR	<i>Slum Dwellers (110 slums were covered)</i>	Personal discussion, Individual interaction and group meetings. Distribution of leaflets and pasting stickers.	The response was very good. The slum children and adults were sensitized about CHILDLINE activities.	62 phone calls received after outreach	Childline received 32 interventi on calls

5	01.04.09 to 31.03.10	Different Parks of BBSR	Park visitors (22 no.s of park were covere d)	Personal discussion, Individual interaction and group meetings. Distribution of leaflets and pasting stickers.	Leaflets were distributed among concerned adults and they were to make understood about CHILDLINE activities.	43 phone calls received after outreach	Childline received 10 interventi on calls
6	01.04.09 to 31.03.10	Temples of BBSR city	Temple visitors (34no.s of temple were covere d)	Personal discussion, Individual interaction and group meetings. Distribution of leaflets and pasting stickers.	Leaflets were distributed among concerned adults and they were made to understand about CHILDLINE activities.	12 phone calls received after outreach	Childline received 04 interventi on calls
7	01.04.09 to 31.03.10	Govt. and private schools of BBSR	School Student s (38 nos of Govt. and private school s were covere d)	Team Member met the principal and teachers. The awareness was highlighted through display of banner, music and dance programme, play, quiz, puzzle etc.	They spread message about Childline in the prayer class/ assembly. Sometimes they have to go to each class.	14 phone calls received after outreach	Childline received 07 interventi on calls
8	01.04.09 to 31.03.10	Govt. Hospital and private Clinics	Health Care Provide rs (32 no.s of health care unit were covere d)	Personal discussion, Individual interaction and group meetings. Distribution of leaflets and pasting stickers.	As doctors play a very important role in CHILDLINE, we make them understand about child rights, NICP and their role in creating child friendly atmosphere.	53 phone calls received after outreach	72 interventi on call received after outreach

9	01.04.09 to 31.03.10	Sriya, swati, suttee, Keshari, Maharaja, Ravi, Ekamra ,Kalpana	Cinema Viewer s (13 no.s of cinema hall covere d)	Personal discussion, Individual interaction and group meetings. Distribution of leaflets and pasting stickers.	Leaflets were distributed among concerned adults and they were made to understand about CHILDLINE activities. Some time Childline staffs provide counseling to those children who are wondering near cinema hall.	10phone calls received after outreach	2 interventi on call received after outreach
10	01.04.09 to 31.03.10	Slums of Bhubaneswar	Communi ty Meetin g (comm unity meetin gs were organiz ed in differen t slums)	Personal discussion, Individual interaction and group meetings. Distribution of leaflets and pasting stickers.	Community people cooperate to the Childline staff for any case and meeting in relation to community involvement for children.	27 phone calls received after outreach	09 interventi on call received after outreach
11	11.06.09 & 18.07.09	RLY Station Auto Association	54 Auto and Taxi drivers was aware about Childlin e	Personal discussion, Individual interaction and group meetings. Distribution of leaflets and pasting stickers	Before Childline organized many meetings with them so they were aware about Childline activities and they have committed that they must inform to Childline if they will find any new case.	11 phone calls received after outreach	11 interventi on call received after outreach

12	30.07.09 & 24.08.09	Bhubaneswar Railway Station	80 Street children were aware about Childline services through Children meeting at railway Station.	Personal discussion, Individual interaction and group meetings. Distribution of leaflets and pasting stickers	The railway children agreed to inform about any missing case to Childline. They will contact to Childline if they will face any medical problem.	19 phone calls received after outreach	08 interventi on call received after outreach
14	08.08.09 & 14.08.09	Daya Orphanage Child development home Asha Kiran Kartabya Orphanage SUCI Charitable trust ORDER Orphanage	Resour ce organiz ation Visit (6 nos)	Personal discussion, group meetings and Visiting the shelter to know about their function, facilities available for children.	Coordinator, counselor and team members visited those Organisations to create a good rapport with them which will help Childline.	05 phone calls received after outreach	0 interventi on call received after outreach

5) Open house programmes:

267 children were aware about Childline services through open house programme



Pre-Open House Awareness (issues that came up during outreach) - **Team members of**

Childline contacted the President of the Slum community, teachers of the local school, Project officer of the concerned project schools. They discussed with them about conducting an open house programme in that



slum. After discussion a suitable date was finalized. The Childline team members visited the slum before conducting the programme and informed the slum dwellers to attend the programme. Team Members also contacted local PCO owners, shop owners, local Police, the Anganwadi centre, the parents and guardians and informed them about Childline and Open House Programme. A checklist / Plan of action was prepared for

the event and duties were assigned to Childline staff.



Arranging for the Open House – **Childline members**

reached the slum one hour before the scheduled time. Two of the team members went to collect the children and gave information to the slum dwellers. Meeting are arranged normally at the RSSO education centres or in any community centres. Banners and posterwere pasted around the place and leaflets were distributed. First we introduced ourselves and sang a devotional song. The Coordinator informed the audience about different problems of the slum and approached them to send every child to school. He also requested them to give information on any child related issue to Childline through school teachers or directly through toll free no. 1098. The message of 1098 is accessible

in BSNL, Aircel, and Tata indicom. Some children also directly contacted Childline by all these mobile numbers. Counsellor also talked to them on specific issues where group counselling was needed. After preparation we started the programme. The program was divided in sessions and was arranged with the help of volunteers as per plan.

SI	Date	Time	Area / Place	No. of participants	Geographical area of coverage	Age group of Children
01	05.07.09	3pm-5.30pm	Kargil Basti	Children: 29 Boys : 19 Girls : 10	Kargil Basti is 8km away from Bhubaneswar Childline centre. About 2000 people are living in this slum. Most of the inhabitants are daily laborers and domestic workers	3-14 years
02	24.07.09	8.00am-9.30am	Salia Sahi (A)	Children: 21 Boys : 11 Girls : 10	Salia Sahi (A) is 7.5 km away from Bhubaneswar Childline Centre. Near about 1500 people are living in this slum. Most of the inhabitants are daily laborers and domestic workers.	04-13 years
03	12.08.09	2.10pm-4.00 pm	Budheswari Primery School.	Children: 43 Boys :18 Girls : 25	Bhubaneswar Childline organized an open house programme at Budheswari M.E School with the permission of Mr. Promod Chandra Mishra, Head Master, to make them aware about Childline services and Childline Club.	10-12 years
04	19.08.09	10.30pm-12.30pm	Ashok Nagar Bast	Children: 17 Boys : 8 Girls : 9	Ashok Nagar basti is 5 K.M from Childline Bhubaneswar centre. About 500 people are residing in this slum. Most of the inhabitants are daily	04-18years

					laborers, rickshaw puller and domestic workers.	
05	25.11.09	3.00PM-5.00pm	Kedarpalli Slum	Children: 30 Boys : 16 Girls : 14	Kedarpally slum is 4 K.M from Bhubaneswar Childline centre. About 1000 people are living in this slum. Most of the inhabitants are sweepers and daily laborers.	07-13 years
06	30.12.09	11.30Am – 1.30PM	Shanti Nagar,& Malgodawn Slum	Children: 56 Boys : 26 Girls : 30	Ruchika has an education centre in Malgodawn slum where children from Shanti Nagar also studying. So we conducted the programme taking both the slum children. Malgodawn slum is 7 km away from Bhubaneswar Childline centre. About 1000 people are living in this slum. Most of the inhabitants are daily laborers and most of the women collect garbage.	07-17 years
07	27.01.10	11.00AM - 12.30No on	Kalpana Water Tank slum	Children :39 Boys : 17 Girls : 22	Kalpana Water Tank slum is 5 K.M from Bhubaneswar Childline centre. Near about 700 people are living in this slum. Most of the inhabitants are daily laborers and domestic workers. 80 children of this slum are going to school regularly. Sanitation is the main problem of this slum.	08-15 years
08	09.03.10	11.30Pm -1.00pm	Kali Basti, Ashok Nagar	Children : 25 Boys : 14 Girls : 11	Near the Kali basti a school is run for child labors by a voluntary organization where we conducted our open house programme. This slum is 7 K.M from Childline centre. About 750 people are living in this slum. The M.E school and High school is 1 K.M from this slum where children are going regularly. Most of the inhabitants are daily laborers	07-15years

					and vendors.	
--	--	--	--	--	--------------	--

Issues and problems mentioned by the children during open house:

The children shared issues related to their education problem. Actually Kargil Bast is an unrecognized slum where government school facility is not available and for that reason children are going to Bhimtangi School, which is 3 km distance from slum. There is an open Railway level crossing which is difficult for the children to cross and attend the school.

The attitude of school teachers towards children is not good. They still get punishments from teachers as shared by Saliasahi children during the open house.

Health and sanitation is the main issue of Ashok Nagar basti which was taken up by the children in open house programme.

Due to dumping of garbage in the near by area, children of Kedarpalli slum are affected by many diseases and it is also hazardous environment to live .

Due to lack of school teachers in the near by Govt. school children face lot of problems in their education as said by Malgodawn slum children. Most of the parents send their children for rag picking.

Govt.of Orissa is providing textbooks to all the children from class I to VII but it is not regularly provided .

The Govt. school for child labors run by a voluntary organization is also not functioning in a proper way issues taken by child labor school teacher and student of Ashok Nagar Basti.

6) Community Meeting:



Every month Childline Bhubaneswar is organizing community meetings among the women and leaders of the community to discuss about child related problem and their responsibility. Last year we organized 16 community meetings in different slum of Bhubaneswar city. We also discussed about the facility provided by govt. through different channels for the development of children. How the parents will take care of their children and will send them regularly to the school is also discussed in the meeting.

7) Innovations in CHIDLINER:

The identity cards of Bhubaneswar are signed by Commissioner –Cum- of Women & Child Welfare Department Govt. of Odisha.



Childline Secretary

7)Media Advocacy :

Bhubaneswar Childline has taken rigorous steps to activate media on child right issues. Childline is mainly responsible to mobilize media and to sensitize how to role active towards protection of the child right and Juvenile Justice Act. Media cooperation for Childline addressing the problem of children in the city where State Govt. advocacy is needed. Some of the missing cases received by Childline were also successfully handed over to their parents after publishing the news in media. We have brought the child right issues to the fore front of the State Govt. and public.



play
the



8) A Few Case Studies:

Case study-1

Rehabilitate SABITA LUHURA after she is rescued while being trafficked..

Date: - 29.04.09



Place:-Bhubaneswar

Details of the Girl :-

Name: Sabita Luhura

Age : 11 years

Sex : Female

Father's Name : Durja Luhura

Mother's Name : Kamala Luhura

Educational Status: 4th class dropped out

Address : At: - Nuagaon

PO:

PS: Kuttura

Nearest railway station: Rajgangpur

Dist: Sundergarh

Contact with Childline: On 29.04.09 Sri R.S.Mishra the Chairperson, CWC, Khurda telephoned to Childline, Bhubaneswar to receive a 11 year girl child who was being produced to him by the Police escort of D.C.P Illrd Battalion, Vikas Puri, Delhi with the order of Child Welfare Committee New Delhi.

The CWC, Khurda referred her to Childline for her better care, shelter and restoration.

Distress situation of the Child: Sabita along with another girl Dayamini(14/15years of her village) from Sundergarh Dist. were brought to Delhi for domestic work (like; washing utensils & rooms and helping in cooking) by an adult person of Sundergarh with the concern of their parents. She was promised that she will get Rs.2000/-P.M. except meal thrice a day.

Childline Intervention

After getting information Childline Coordinator immediately went to the house of the Chairperson and received the above cited girl.

Counseling Report:

During counseling session she revealed her statement as follows;

The girl is a native of Nuagaon, Sundergarh Dist. and comes from a poor family. Her both parents are paddy cultivators. She is the second daughter of her parents and has one elder sister Saraswati (17 years) and one younger sister Anita (2 years). Sabita is a class –IV drop out girl due to lack of interest in study.

As per her statement that on one day one person near her village of Sundergarh dist. came to her house and convinced her parents to send a girl child from their family to Delhi for domestic work and earn Rs. 2000/- p.m. As her parents are economically poor they agreed his proposal and told that they will send their second daughter with him. (In their village there is a rule that they can't send their elder daughter to outside for work) In the month of April (7th Apr) that person again came to Sabita's house as his pre planning and took her to Delhi. Sabita also states that another girl from her village named Dayamini had also gone with them. That person had also convinced Dayamini's parents to send her to Delhi for work. From their village they went to the Rajgangpur railway station by bus (Kapoor Bus) at evening. The parents of both the girls had gone to station with them. On next day at 10a.m they reached in Delhi. But after reaching at Delhi station that person with making a plan went somewhere by sitting Sabita and Dayamini in that platform and even 2-3 hrs he didn't come to them. Then while sitting helplessly they came in the eye of the Delhi GRP. After asking them their whereabouts the GRP took them to Children's Home. In there they stayed for two weeks. On Monday 29th Apr. Sabita along with the police escort came to Orissa. Here she was produced at the CWC, Khurda after which she was referred to Childline, Bhubaneswar for her further assistance.

Childline Follow-up:

On 02nd Apr 2009 CL contacted talked with her uncle over telephone and gave information about Sabita. He replied that her parents will come to CL to receive Sabita very soon.

On 11th may she referred to Rourkela Childline to handover her parents

Case study-2

Restoration of Subhodeep Karmkair a transgender child

Date: - 30.10.2009

Place:-Bhubaneswar

PERSONAL BACKGROUND



Name:

SABHODEEP KARMAKAR

Age : 13+

Sex : Male

Father's Name : Swapan Karmakar

Mother's Name : Diapali Karmakar

Complexion : Faire

Address : At- Kendua Dakhin Pada

PO - Hatjan Bazar

PS - Suri

Dist – Birbhum

State – West

Now



Before

Education : VII, Continuing

Language Known: Hindi, Bengali, Odiya

Contact with Child line:

Bhubaneswar Child line received Mam sau a 16 year boy on dated 30.10.2009 from Mitali Mohanty(Training and Coalition coordinator, SAATHII) as per the order of Bhadrak CWC letter no.1491 dt. 24.10.2009. As per the statement of Mitali Mohanty he was referred to Fellowship (NGO) OF Bhadrak by the CWC, Balangir on 18.08.2009. And then he is staying at the Centre for MSM of Fellowship for 2 months. But the Centre is going to be closed so Bhadrak CWC referred the case to Bhubaneswar Childline for his further assistance.

Socio-Economic Background

His Father is a Businessman, who have an own hotel at Kenduadakhinpada town and his mother is a Housewife. He is living with his father, mother, one younger sister priyanka, & his widow grandmother (Father's Mother). The surrounding of their house is very unhealthy because some lower community people are live their, so they don't intermix to each other. So their social contact is very less & it is a great impact on subhadip. Subhadip.

Details of the Case:

Subhadeep (papu) is a 13 year old boy enjoys wearing the clothes of the girl. He influence from some of girl friend of his school and hinzadas who were met at a place when he left home for the first time. He has motivated from hazards that by surgery he will change his sex and became a girl. He wants to be a famous personality as a girl in the society. When he feels this nature was not accepted by his family so he ran away from house. Its natural thing that his parents never support to became a girl child & they oppose his likings & disliking. The Child was emotionally & physically tortured by his family.

So he decided to leave his house, including this he left thrice his house. Before two time he rescued by police & handed over to his parents. But this time he successfully ran away to outside. He wondering here & there like Ranchi, Banaras, Up, Delhi, Mumbai, madras, Tamil nadu, Rourkela and lastly he reach at Balangir by train. During that period he had close contact with some Hijaras. Subhadip was accompanied by Hijaras and they gave all the facilities being motivated to stay with him. How he can earn money that also he learn from Hijaras. He was exploited Phycally, emotionally & mentally by hijaras, and some antisocial people, also police officers, Railway staff & other outsiders. In Balangir station police was rescue him and kept in a girl's hostel at Shastri Nagar at Balangir for 15 days. Then he goes to hospital by Balangir police for gender test & the report is positive. Another hostel in Balangir named shalebali he was staying there for 7 days. Then he referred to Bhadrak for staying at NGO (Fellowship) for 2 months. In there he became close with some MSM and transgender people which help him to get a brief idea about HIV/Aids & Sexuality. At last he came to Bhubaneswar Childlline through SAATHII by an order of Bhadrak CWC.

After counseling he feel relaxed and very freely mix up with our staff & our shelter home children. Now he wants to settle here & stand his own leg. He is not interested to go again west Bengal & not to his family because he hate very seriously to his father & mother. Subhadeep was not willing to meet his parents but after heavy counseling he convinced to talk with them. The child and the parents are individually counseled for getting a best solution and tried to be close to each other.

Childline Follow-up:

On Dt. 06.11.09 Subhodeep was handed over to their Parents by the order of CWC, Khurda.

On Dt 09.11.09 Childline Contacted to his father who told that Subhodeep is now alright. He agreed to cut his hair and willing to wear boy's clothes. His father took him to temple and some other places which he likes. Then our counselor talks with his parents and given some suggestion.

Case study-3

A New born Baby rescue from Vegetable Bag.

On 24.12.09 at 10.00A.M Bhubaneswar Childline received a born baby (2days old) from Mr.S.B.Panda President of Radhika Tower, owner Association, Tankapani Road, Bhubaneswar. The baby found by some neighbors kept in a vegetable bag on the roof top of Radhika Tower,Tankapani Bhubaneswar. Due to late night and too cold, the baby started First of all they did not give important but after long sound they gone to roof and identified the baby .Some concerned people informed this to Baragarh Police. Childline team member Mr.Sawan Kumar got the information from Baragad Police and received the baby from the above concerned person. After her check up at Capital Hospital she was kept in RSSO shelter at Then Childline contacted to Chairperon, CWC, Khurda regarding whole matter and he order to handover the child to Subhadra mahatab Seva Sadana(Sisu Gruha),Kolathia,Khurdha for her further assistance.Yet there is no clue about the baby as to who left her and how she came to the apartment.



new

Road,
crying.
had



medical
night.

Case study-4

Rescue a 6 month Baby from an illegal parents

Bhubaneswar Childline rescued a 6 month baby from Mr. S. Krishna's family,Venus Inn slum, Bapuji Nagar Bhubaneswar. As per the statement of Mr. Krishna, he brought the child from Mr. Rameh Nayak who found her near the railway track of Bhubaneswar station in a precarious situation. As Ramesh was not in a condition to take care of the child he handed the baby to Krishna's



family. A concerned person informed Childline about the child and then team member rushed there to rescue the baby. After a long discussion with the family, they neither agreed to handover the child nor inform the police. Childline took the help of Capital police station who had gone with child line to that slum for rescuing the baby. After rescued, we had conducted her medical check up at Capital Hospital she is alright.

As per the order of Mr.R.S Mishra, Chairperson, Child Welfare Committee, Khurda on 19.01.10 at 5.00P.M we had refer the baby to Subhadra Mahatab Seva Sadan for her further assistance.

Case study-5

6 Child labour case.

This is for your kind information that on date 18.01.10 and 19.01.10 Childline received 9 Children from Khandagiri Police station who rescued from hotels of Baramunda area, Bhubaneswar. During counseling we found out the name and address of the children with also the name of the proprietor and address of the hotels where they were working. Among the 9 children 6 are below the age of 14 who washed dirty used plates and served drinking water in those hotels. On the same date two officers from the labour office Khurda had taken the details of the children with the hotel address. The parents and children were not interested to lodge any FIR against proprietor. They want to return to their home. Childline had tried a lot to convince about same matter with Mr R.S Mishra, Chairperson, CWC, Khurdha but he also told that if parents are not interested than he cant do any anything. He orders to handover the child totheir parents. Finally the parents were



denied. Then as per the advice of Mr. Ramesh Mandal, from CLAP, Cuttack we received the undertaking from parents and children about whole matter. Childline send a latter to Dist. Labour officer regarding same matter and with all address and name of the owner where children were working as a child labour. The copy of the same latter and other document has also summated to CLAP for further action. Now Childline is continuing the follow-up with labour officer and CLAP.

Case study-6

Manikantam Rao

Date: - 26.02.10

Place:- Bhubaneswar

PERSONAL BACKGROUND

Name: Manikanta Rao

Age : 15

Sex : Male

Father's Name : Durga Rao

Mother's Name : T.Parvati Rao

Complexion : Black

Educational Qualification: Class VIII drop out

Address : At- Kampa sahi

P.S:- Town P.S

Berhampur

Dist: - Ganjam

Contact Number: - (9861342338) Mother)

Back ground of the child: The child named Manikantam Rao aged about 17 year s/o Durga Rao of At:- Kampa Sahi, Berhampur,dist:- Ganjam belongs to a very poor family. His father is a cook at Vijayawada, Andrapradesh and mother is also a cook in village. 1 year before his father was working in a hotel at village but to refund the interest of he had gone to Vijayawada.

Stress situation: Due to poor economic condition of the family he left his education and searches some job for supporting his family. He has one elder brother who is working in a Garej at Village. As per the statement of him, his brother was beaten him always in any silly mestec which did not tolerable for him and for that he runaway from home.

Impact on child: - The child was not prepared to tolerate the abuse given by his brother and he wants to leave his life freely so he runaway from home wondering in various stations like Hawarha, Lakhnow, and Delhi and lastly he reached at Haridwar. Due to the emotional support and care of family he felt depress always. Lack of family interest he was left his education and drop out from class VIII.

Contact with CHILDLINE: Bhubaneswar childline receive the child from police escort of Banglore, Karnatak with the order of Banglore CWC for restoration of the boy to their family.

CHILDLINE Intervention: After received the child from police escort of Bangalore, Karnatak we counseled the child and collect the address of his family. As per his statement his father is working in a hotel at Vijayawada, Andrapradesh. His mother is a cook who goes for preparing food in any marriage or party at village level. He has one elder brother named venketes who beaten him always in a small mistake so he did not like to stay there and runaway from home. After wandering in different station by train he reached at haridwar. He worked there in a hotel for one year. Then he came to Tirupati by train

and also worked a hotel. One day one of her friend told about Bangalore where he can work any company with good salary so he had gone to Bangalore and rescued by Bangalore Police on 22.12.09. He had given two phone Number (9861342338,9861575548) of his mother and elder brother. Childline counselor contacted to his mother who expressed for coming to our office to receive the child. Childline also contacted to Berhampur Childline for taking follow up of the child after restoration.

On 25.02.10 Bhubaneswar Childline received the boy from Police escort of Bangalore, Karnatak.

On 26.02.10 Childline, Bhubaneswar informed to CWC, Khurda about the case.

On 26.02.10 childline contacted to Berhampur Childline for taking follow-up.

On 27.02.10 He handed over to his parents.

CHILDLINE Impact: Due to Childline great effort the child was handed over to his parents.

Case study-7

Restoration of a small love story..

Back ground of the Case:-

It is all about an interesting love story between two minor children named Babu Singh age-17 and Puja Thakur age-14. As per their opinion they are loved to each other and want to marry but due to their family unsupported they runaway with other two children named S.Shrinu aged 15 and Suraj Singh aged 10. They are belongs to Nayakhoi, khadagapur, state West Bengal.

Stress situation: Puja and babu loved to each other very much but they feel that their families are not support to them due to status differences. So they are left their home with the cooperation of two friends Shrinu and Suraj. Though Shrinu came before to Bhubanseswar for dearchilg job,he know about some places of Bhubaneswar. He gave the proposal to come Bhubaneswar for sattel their life.

Contact with CHILDLINE: On 04.02.2010 at 1.30Pm Childline received four children from a concerned person near Mausima Mandir square, Bhubaneswar. They are Babu singh aged 17, Puja Thakur aged 14, S.shrinu aged 15, suraj Singh aged 10. As per their statement they are belongs to Nayakhoi, khadagapur and they came here for visiting puja's Uncle's house who was staying at Bhubaneswar. Puja is the sister of Shrinu, the other two children are their friends

CHILDLINE Intervention:. Detail Case:-

After continuous individual counseling we got their address and family background from the girl child named Puja. As per her opinion she has love with babu and the other children are their friends Puja's father is working in a biscuit factory, she has only younger sister named sita. Her family members are

economically sound and they lived in a joint family. Puja is reading in class 8th at S.E. Railway Mix High School, Khadagapur. When Puja goes to school she meets with babu and she talked with him by her friend's mobile phone. Babu's Father and his five brothers are working as a cook and sometimes they go to out side for catering. Babu's educational standard is nil and he belongs to low socio-economic status. Puja and babu loved to each other very much but they feel that their families are not support to them due to status differences. So they are left their home with the cooperation of two friends. They came to Bhubaneswar by train from Khadagpur and all the expenditure done by Babu. Babu's opinion is same that as she loved very much to puja he ran away from home with puja and planned that they four are settle in a distance place from their native.

On the same dt. 04.02.10 Puja had given her father's mobile number (09851674252, 09046915733) and then we contacted to their Parents. We contact to the parents of other children through Puja's parents, as they are neighbor. They are very worried about their children. So on next day from very early morning Puja's parents are reached at Childline office for receiving their child. Puja was not willing to go with their parents due to afraid ness towards her mother. But after getting a secure assurance from her parents she was agreed to return home. As it is an adolescent problem we suggest their parents for taking extra care of the children. They are preparing for settle puja in a distance relatives house for her secure future.

On 04.02.10 After Parental Counseling Puja handed over to her Parents with necessary documents.

On 07.02.10 the parents of other children came to Childline office and receive them with necessary documents.

CHILDLINE Impact: A deep counseling of Paraprofessional to Children they aware about reality from their dreamy world and their Parents also aware about their role and responsibility to over come this situation.

Case study-8

1 year baby rescue from a Journalist who was illegally confined



On 19.03.10 at 12.00noon Childline got information from a concerned woman Mrs.Archana Dalei that she has rescued a 1 year old baby found in front of Judo hall, near BJB College, Puri Cuttack road, Bhubaneswar. Fearing that something untoward might happen she handed over the baby to her landlord Dr.S.K Mallik, skin specialist, BBSR. When she went back home her neighbors pressurized to bring back the baby from Mr Mallik. On arriving at his place she came to know that the baby was already handed over to Mr. Manas Ranjan Baral who is a reporter of Naxetra News channel to give away the baby at Childline, Bhubaneswar for his further assistance. On the same day at 12.00 noon Mrs. Dalei and one of her neighbors came to Childline office to see the baby but the child was not referred to Childline.

Childline Counselor and coordinator discussed about this whole matter with Mrs Dalei and decided to talk with the owner. Childline team and the coordinator rushed there. After discussion with the owner, childline came to know that the baby is with the reporter of Nexetra News. Childline then contacted him

on his mobile number 9238648386. He told that due to some network problem he was unable to contact Childline He had already conducted the medical check-up of the baby at a nearby hospital, and wanted to keep the baby. Childline told him about the procedure of adoption and role of Child Welfare Committee but he was not agreed to give the child to Childline. Then Childline contacted to local Police station and child Welfare Committee who was presser to him for handover the child to Childline.

Finally he agreed and handed over the child to CHILDLINE on 20th March 2010 at 12:25 p.m.

On 20th 03.10 as per the order of Chairman C.W.C, Khurda we handed over the child to Subhadra Mahatab Seva Sadan for his further assistance and care.

As per the follow-up information by Subhadra Mahatab Seva Sadan the child was handed over to their parents who came with the journalist with proper document on 26.03.10.